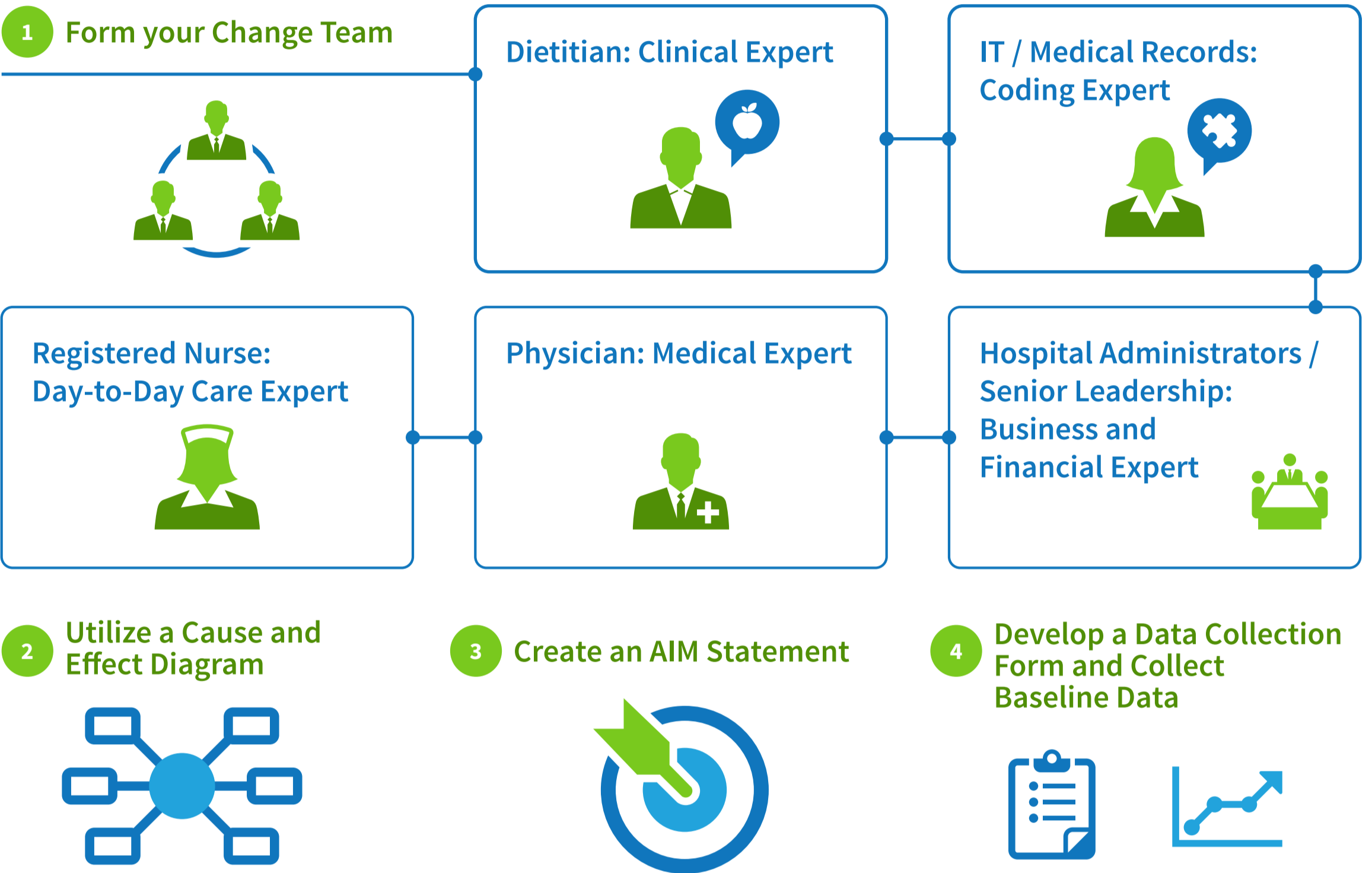


There are many Quality Improvement (QI) models used across various industries.

All models share the goal of improving practice with a structured, evidence-based process. The Model for Improvement, utilized by the Institute for Healthcare Improvement (IHI), is an easy-to-follow model called PDSA (Plan-Do-Study-Act) that can be particularly useful in hospital and other clinical settings.

PLAN

To determine your objectives and process for implementing a QI program, follow these steps:



DO

Implement your proposed intervention.



- Implement a new protocol or process change that addresses your identified problem
- Educate Key Stakeholders

STUDY

Compare your “before” and “after” results.

- **Utilize the Data Collection Form** to gather data after your intervention
- Did your QI result in an improvement?
- Chart or graph results for reporting purposes.



ACT

Decide what actions you want to take and why.

- **Use the Dashboard Report Template:** Describe and report the most relevant aspects of your QI project on a single page. This is important when sharing results with clinical leadership and hospital administration.
- **Include Both Clinical and Financial Outcomes:** Even basic economic results will demonstrate the value of your project. Remember, QI is a continuous process. Upon completion, you should begin to consider your next project.

